Once-Off Payment

WireIT^{TM} Registration & Token Purchase Guide (FNB)

First, you will need to SMS **"your meter number"** to **36073** to register with WireIT^{TM}.

Note that there is a R5 fee charged for this SMS.

	You should receive an SMS reply within a few minutes saying that you are successfully registered.
	If you do not receive a reply, please check that you sent the correct meter number to the correct number (**36073**).
	If you receive a message saying that your meter could not be registered, contact the WireIT^{TM} Call Centre on the following number: **087 7420 459**
	We have trained Call Centre operators who will be glad to assist you with any issues you experience with the registration or payment process.

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Make a Once-Off Payment

Click on the **Pay** tab and select the **Once-Off** sub-tab.

Enter the **Recipient's Name (WIREIT)**.

Enter the **amount** that you would like to pay the recipient.

Enter the **Statement Reference (YOUR METER NUMBER, 11 DIGITS)** these are the references that will appear on the bank statement.

Please retain proof of purchase for you records.

Use the account switcher to select the **account** that you would like to use to pay this recipient.

 If required, select a **payment date**.
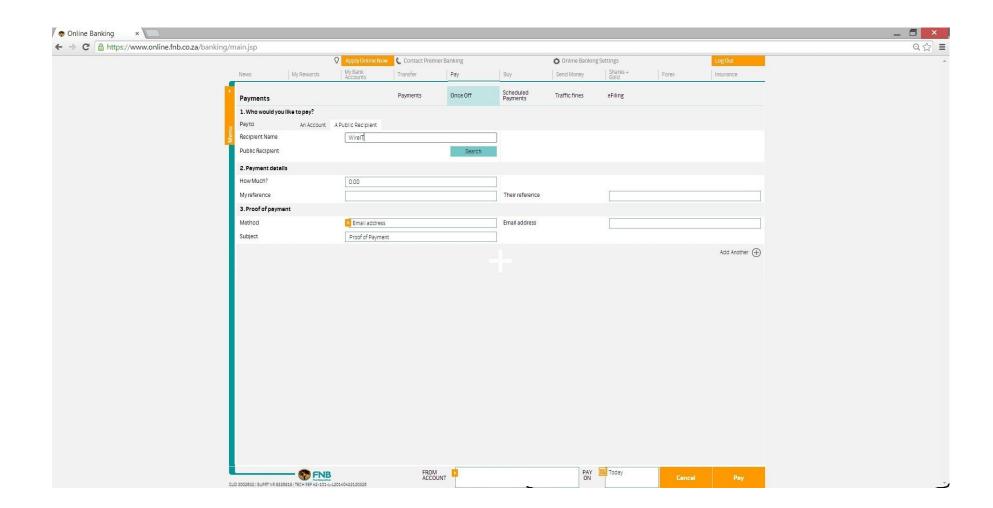
Click on **Pay**.

A **confirmation page** will be displayed.

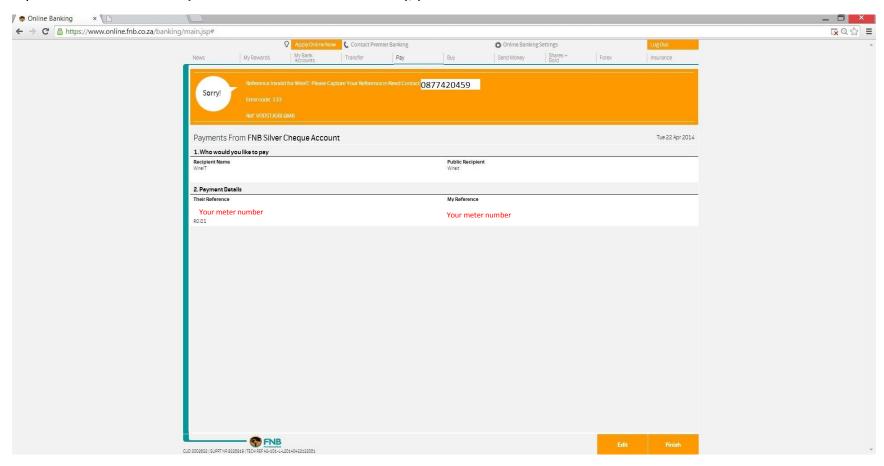Check that this information is correct and, if necessary, click on **Edit** to make amendments.

Click on **Confirm**.

A **results page** will display the status of your request.

Click on **Finish** to complete the process.

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If your reference is **invalid (YOUR 11 DIGIT METER NUMBER),** please contact us on 087 742 0459

Once the transaction is completed you should receive your token via SMS or email depending on registration method used within 5-10 minutes. If you do not receive your token for more than half an hour, please contact the WireIT^{TM} Call Centre on the following number **087 7420 459** or e-mail **helpdesk@wireit.co.za.**

Remember to ask for a ticket number when logging a query. Always have proof of payment at hand when contact the call center.

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